

September 24, 2018

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4290 – Arrearage Management Program Monthly Report  
August 2018**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed please find five copies of the Arrearage Management Program monthly report for August 2018.

Thank you for your attention to this filing. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosure

cc: Docket 4290 Service List  
Leo Wold, Esq.  
Kevin Lynch

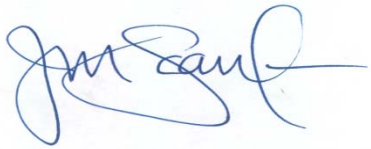
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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



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Joanne M. Scanlon

September 24, 2018  
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement Charge Filing  
Service List updated 12/26/17**

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## Arrearage Management Program Report 2018

### GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	YTD 2018
Number of Customers - Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	3,100
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	4,116
Customers Removed - Complete	23	26	7	3	42	79	59	32	271
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	1,978
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	723
Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$221,913	\$279,168	\$348,853	\$403,711	\$1,731,253
Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,482,562	\$3,902,809	\$4,337,004	\$4,400,473	\$4,031,260
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,310
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	\$790,303
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$124	\$124	\$119	\$122
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,605	\$1,533	\$1,599
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	89.33%
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$4,856,528	\$5,548,427	\$6,211,245	\$6,094,054	\$5,328,046
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$184,489	\$279,380	\$1,547,078
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	7,349
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$108	\$107	\$101
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	552
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	4.82%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	\$87,563	\$126,604	\$207,905	\$422,072

### ELECTRIC ONLY

	January	February	March	April	May	June	July	August	YTD 2018
Number of Customers - Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	3,112
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	2,534
Customers Removed - Complete	20	14	6	22	31	57	45	34	229
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	1,321
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	560
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$169,725	\$192,223	\$236,392	\$276,443	\$1,200,758
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,678,620	\$2,758,119	\$2,595,435
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,123	\$1,104	\$1,316
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$240,909	\$272,687	\$310,498	\$323,909	\$1,148,003
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$129	\$130	\$127	\$129
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,661	\$1,661	\$1,656	\$1,588	\$1,642
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	88.72%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,950,789	\$3,969,359	\$3,502,132
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$121,309	\$175,992	\$1,127,887
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1239.00	780.00	1131.00	1667.00	4817.00
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$106	\$104	\$107	\$105	\$100
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	1.59%

### GAS ONLY

	January	February	March	April	May	June	July	August	YTD 2018
Number of Customers - Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,120
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	1,582
Customers Removed - Complete	3	12	1	3	11	22	14	20	86
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	657
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	187
Total Customer Payments	\$43,419	\$60,855	\$24,510	\$22,849	\$52,188	\$86,945	\$112,461	\$127,267	\$530,496
Total Amount to be Forgiven For All Participating Customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,299,996	\$1,498,938	\$1,678,383	\$1,642,354	\$1,435,825
Average Amount to be forgiven for all participating customers	\$1,513	\$1,347	\$1,488	\$1,448	\$1,185	\$1,152	\$1,132	\$1,112	\$1,297
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$126,547	\$150,160	\$171,059	\$419,796	\$867,562
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$115	\$115	\$101	\$110
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,583	\$1,564	\$1,524	\$1,439	\$1,527
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	90.44%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$1,825,914
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$63,140	\$103,388	\$547,545
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582.00	944.00	2,532
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$108	\$110	\$100
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	440
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	10.20%